



Bickmore Risk Services & Consulting

**RMAnalytics™ is BRS' state-of-the-art risk management software suite.**

It was developed to help public and private sector organizations optimize operational efficiencies, safety records, employee performance, and compliance challenges. Comprised of five user-friendly modules, RMAnalytics streamlines business decision-making in the face of risk and uncertainty. It provides powerful data-driven capabilities for identifying and assessing risk, and allocating resources necessary to reduce its effects. The result? Enhanced business performance.

**RMAnalytics™ — BRS' Risk Management Software Suite**

An on-demand risk management tool that integrates safety awareness into your organization's culture and helps you identify and prioritize key problem areas to improve performance, RMAnalytics™ is rich in decision-supporting and decision-validating data and content. Using intuitive interfaces, its five automated modules individually and collectively lower your cost of risk by allowing you to evaluate operational performance versus risk management goals, enabling you to take action before such things as at-risk behaviors or conditions become incidents. Talk to us about BRS' RMAnalytics product specifications, pricing structure, and schedule for module rollouts.

**WHAT IT DOES**

**Module 1 — RMUniversity™**

- Turnkey e-learning solution; 200+ classes; multi-languages
- Compliance and regulatory-based
- Customized coursework to meet your organization's needs
- Real-time training, performance, records, and reports
- Questions supported by subject matter experts

**Module 2 — RMMetrics™**

- Online dashboard tailored to your environment's risk management activities
- Information analyzed from your organization's own data sources
- Easy-to-view graphs, chart, and reports using your key metrics
- Dynamic displays with drilled-down, detailed information
- Allows corrective actions and mitigation plans

**Module 3 — RMAssessment™**

- Automated audit tool that helps you develop, maintain, and catalog protocols
- Results tracked, monitored, and analyzed

- Improves risk management and safety program inspections and assessments
- Data redundancy eliminated; instant reporting

**Module 4 — RMSurvey™**

- Questionnaire and survey tool to determine levels of safety in your organization
- Confidential and comprehensive loss analysis
- Combines stores, reports and analyzes results
- Survey debrief and action plan creation with BRS expert
- Shows areas for improvement

**Module 5 — RMPerformance™**

- Roadmap for organizational performance to lower cost of risk
- Logs critical information and automates regulatory compliance activities
- Monitors key events and goals, and manages workflow
- Verifies actions occur through notifications and alerts
- Helps you plan, organize, track, manage and share tasks (certifications, training, inspections, regulatory requirements, etc.)

**HOW YOU BENEFIT**

**Facilitating decisions** — BRS' RMAnalytics increases your organization's safety awareness, performance, and productivity by allowing you to easily access data and information needed to make and validate cost-effective decisions.

**Supporting growth** — BRS' RMAnalytics integrates and accelerates organizational growth by emphasizing a safety-focused culture. It identifies and prioritizes at-risk behaviors, conditions, and key problem areas, enabling you to take immediate actions with proper resources.

## THE BICKMORE ADVANTAGE

### Our People

Collaborative. Committed. Client-Focused.

*Experienced advisors nationwide in risk identification and management, including:*

#### Jeffrey T. Boone

Chief Information Officer



... highly-regarded industry expert, Jeffrey was CIO of Eliant, Inc. prior to joining BRS. He has over 20 years of experience in developing successful software solutions, profitable software businesses, corporate information systems, global services, and

support networks. He is the Former Chair of Sacramento State University, Computer Science, Industrial Advisory Committee, and also Founding Chair of the American Electronics Association CTO/CIO Forum (now SARTA CTO/CIO Roundtable).

#### Charles D. Gray, CSP, CPEA

Director of Risk Control Services, Principal



... a leading advocate of behavior, value, and culture-based safety and risk management, Chuck works with both private and public sector organizations, leading integration efforts of best practice processes, procedures, and training in

work environments. A BRS principal with over 20 years of industry experience, Chuck's expertise include workers' compensation, general liability, and fire protection. Prior to joining BRS, he was an executive of CIGNA Property and Casualty Group, where he managed risk control for a \$3 billion book of business.

#### Erike Young, ARM, MPPA

Risk Control Manager



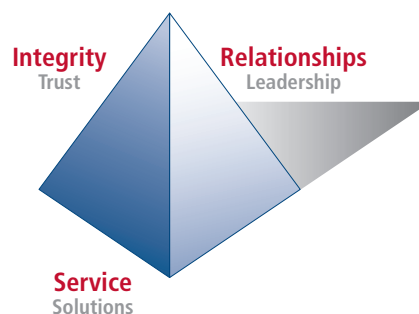
... in addition to providing safety and risk management consultative services to BRS clients nationwide, Erike is a leader in BRS' use of technology to make the delivery of risk control services and training more efficient and effective. Prior to

joining BRS, Erike served 13 years as the regional safety specialist for Raley's Supermarkets, Inc., a privately held, self-insured supermarket chain of over 150 stores, including 40 stores in New Mexico and Nevada, and a 400-employee distribution center in California.

## Supporting Business Decisions — With an Eye on Risk

Bickmore Risk Services & Consulting is one of today's fastest growing, independent non-brokerage affiliated risk management firms. We're ranked largest in the western United States, and second largest in the nation. Specializing in all areas of risk management and safety, we support and guide business decisions with an eye on risk—delivering sophisticated, cost-effective programs, solutions, training, and counsel to public and private sector employers. Built to last with hands-on attention to detail and unsurpassed industry knowledge, BRS is poised to be the nation's pre-eminent independent risk management firm, whose reputation and financial success are based on providing quality service, innovative solutions, and unmatched expertise.

### NATIONAL REACH, LOCAL RELEVANCE, INTRINSIC RESULTS



*“With an unwavering commitment to our corporate values of integrity, relationships and service, we provide best practice risk management frameworks that strengthen client capabilities and enhance business performance.”*

—John Chaquica, CEO  
Bickmore Risk Services & Consulting

## Distinctly Different

**Top Industry Credentials and Expertise** — Experienced and credentialed risk management consultants, certified professionals in employee law, safety, human resources, business strategy, healthcare, and finance.

**Industry Pioneers and Trusted Leaders** — BRS founder Edward C. Bickmore and current BRS President Gregory L. Trout helped pioneer the risk management industry. BRS executives are highly respected nationwide for identifying innovative opportunities and methods to manage enterprise risk.

**Objective, Unbiased Client Approach** — BRS does not provide insurance brokerage or claim adjusting services.

**Unmatched Breadth of Risk Management Service Offerings** — Proprietary processes, methodologies, and solutions in all areas of risk provide our clients greater alignment, awareness, and effectiveness.

## BRS' Full Breadth of Consulting and Training Services

- Risk Management
- Actuarial Analyses
- Feasibility Studies
- Risk Research Studies
- Risk Control Advisor Program
- Risk Control & Safety
- Risk Control & Safety Learning Modules
- Information Systems
- Workers' Compensation
- Litigation Management
- EPL & HR Practice Services
- Accounting & Financial Management
- Self-Insurance Group, JPA, & Captive Formation/Management
- Return-to-Work Program Management
- DiSC™ Personal Profile System
- GASB 43/45 Valuation Services
- FAS 106 Valuation Services
- Organizational Health Risk Assessment
- Public Sector Enterprise Risk Leadership
- Private Sector Enterprise Risk Leadership



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